

# MARSDEN

USER MANUAL

## M-560

Please take time to read these instructions before starting to use the scale



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Thank you for purchasing a Marsden professional scale. This is a precision weighing Instrument and considerate use will result in many years of accurate weighing.

The scale has a maximum load capacity of 250kg which must not be exceeded.

## Product Specification

Model	M-560
Accuracy Class	n/a
Capacity	250kg
Weight of Scale	Approximately 6kg
Units of Measure	Kg / lb / st/lb
Function Keys	ON/OFF, HOLD, TARE, BMI, UNIT, PRINT, 0-9
Stabilization Time	1-2 Seconds
Operating Temperature	0 to 40°C
Power Supply	Rechargeable battery pack 6 x AA batteries* 12V 2A AC Adaptor
Indicator Display	2.5cm LCD display with 5 active digits

\*contact Marsden for details

# Safety Instructions

Before putting the device into use, please read with care the information given in this user manual, which contains important instructions for proper installation, use and maintenance of the device.

Marsden/the manufacturer shall not be liable for damages arising from failure to heed the following instructions:

- When using electrical components under increased safety requirements, always comply with appropriate regulations.
- Inappropriate installation/use will render the warranty null and void.
- Ensure the voltage marked on the power supply unit matches your mains supply.
- This device is designed for use indoors.
- Observe the permissible ambient temperatures for use.
- The device meets the requirements for electromagnetic capability. Do not exceed the maximum values specified in the applicable standards.
- Batteries should be kept away from small children. If swallowed, promptly seek medical assistance.

If you have any problems, contact Marsden, your local dealer or your service partner.

## Cleaning

- We recommend using alcohol-based wipes or similar when cleaning the scale.
- Please do not use corrosive liquids, large amounts of water or high pressure washers.
- Always disconnect the scale from the mains power supply before cleaning.

## Maintenance

- The scale does not require any routine maintenance. However, we recommend the scale is serviced on a 12-monthly basis. For information about Marsden Service Contracts call 01709 364296.
- If any inaccuracies occur, please contact Marsden, your local dealer or your service partner.

## Disposing of the Scale

- This product should not be treated as regular household waste, but should be handed in to an electrical/electronic equipment recycling centre.
- You can obtain further details from your local council, your municipal waste disposal company or from where you purchased the product.

# Explanation of Graphic Symbols

SN-21300100

Designation of the serial number of every device.  
(Number as an example)



“Please note the accompanying documents” or “Observe operating instructions”



Identification of manufacturer of medical product including address.

Charder Electronic Co. Ltd  
No.103 Guozhong Rd, Dali Dist,  
Taichung City 412, Taiwan (R.O.C)



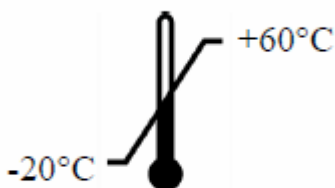
“Electro-medical appliance” with attachment of type B.



Dispose of old appliances separately from your household waste. This product must be disposed of at a communal collection point.



Carefully read this operation manual before setup and commissioning, even if you are already familiar with Marsden scales.



Transport and storage temperature limit indicating the upper and lower limit (transport and storage temperature on packaging).

# Power Supply & Low Battery

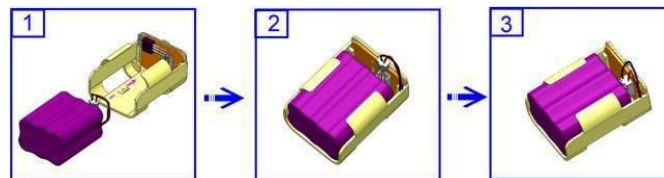
The indicator uses a rechargeable battery pack, or can be powered from the mains via the AC adaptor.

Make sure the battery pack is installed in the battery box of the indicator. Alternatively, plug the AC adaptor (12V 2A) into the port on the side of the indicator.

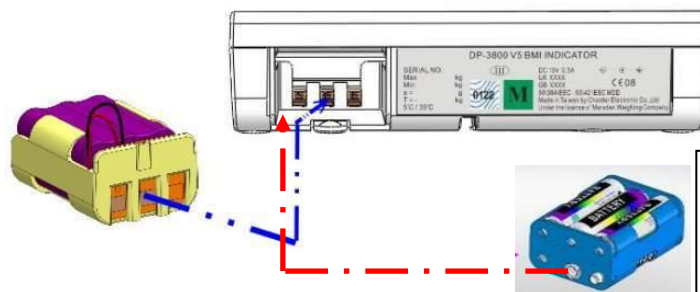


## Installing & Replacing the Battery Pack

1. Take out the battery housing.
2. The rechargeable battery pack will slide into, or out of, the housing.



3. Check that the housing pin is connecting to the right point inside the indicator.

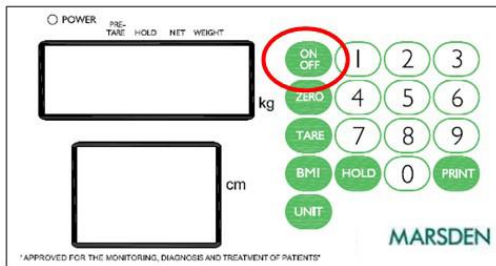


Optional battery holder (to fit AA sized batteries – contact your dealer)

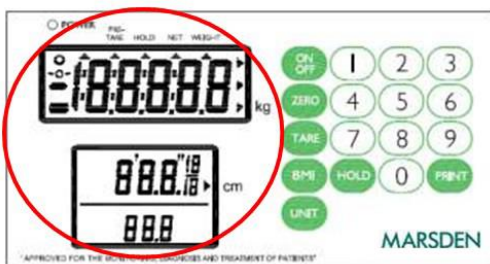
4. Place the housing back in the back of the indicator, and close the battery housing cover.

# Operation: Basic Functions

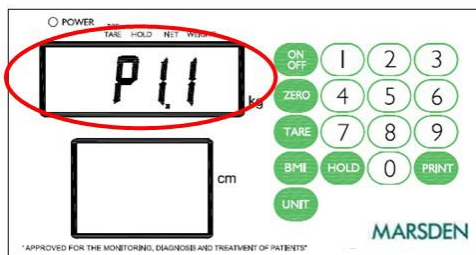
## Switching on the Scale



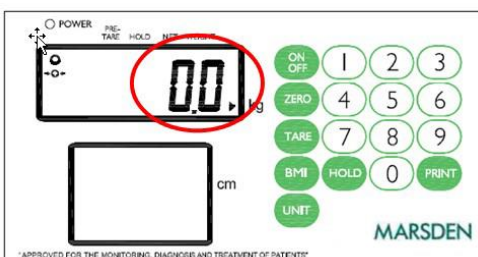
Press the ON/OFF button firmly.



The scale will first test all of the display segments.

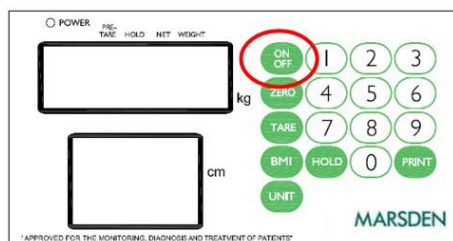


The scale will now show its current software version number.



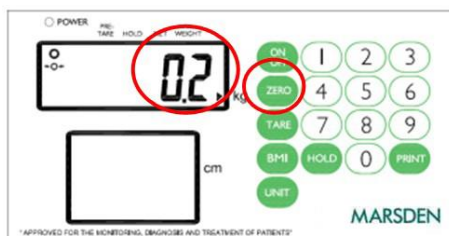
The scale will now go into weighing mode and should show 0.0 on the display.

## Switching off the Scale



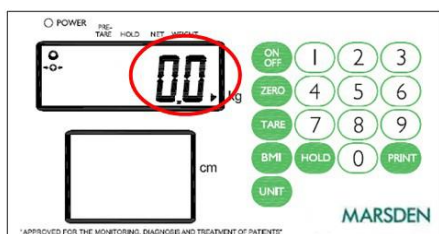
Press the ON/OFF button when the scale is turned on. The scale will now power down.

## Setting the Scale to Zero



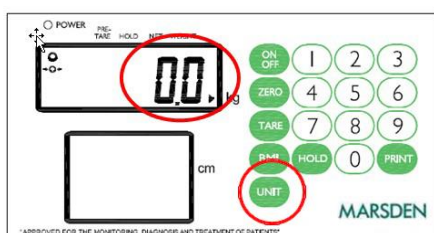
If for any reason the scale shows a reading other than 0.0 it can be reset to zero.

Press the ZERO button once.



The scale will return to 0.0.

## Switching between g/kg, lb and lb/st readings



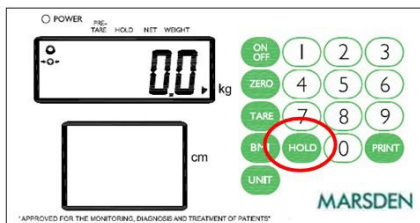
You can change the reading on the display to show in g/kg, lb or lb/st.

With the scale switched on, press the UNIT button.

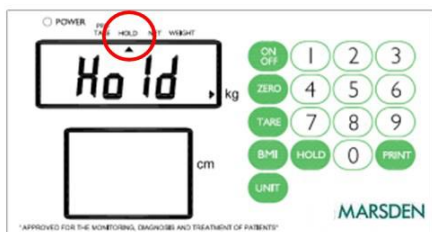


# Operation: Advanced Functions

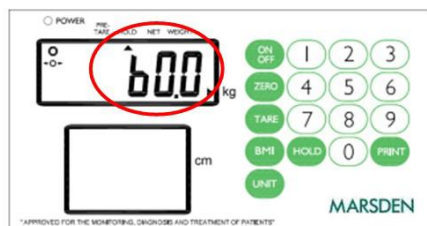
## Hold Function



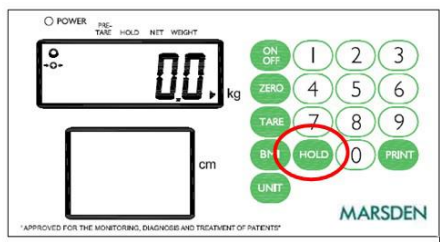
Press the HOLD button once.



Allow the patient to stand on the scale.

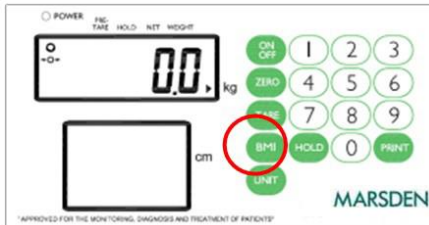


After a few seconds the scale will lock on the person's weight. When the patient steps off the scale, the weight will remain on the display.

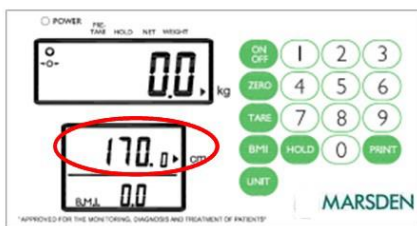


Press HOLD again to disable the Hold function and return the scale to 0.0.

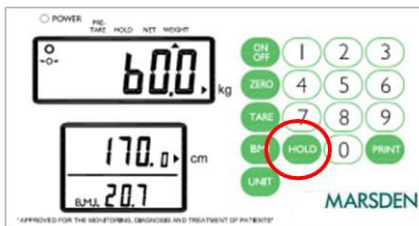
## Body Mass Index (BMI) Function



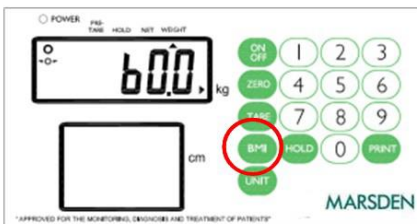
In normal mode, press the BMI button to enter into BMI mode.



The display will show the last height entered and the extreme left digit will flash. Enter the height by using the numeric buttons. Press ZERO to confirm the height. (NB: There will always be an active flashing digit in the height display, unless HOLD is pressed).

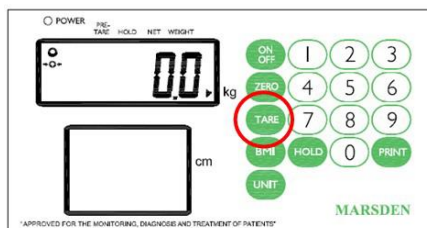


Weigh the patient as normal. The display will show the weight, height and BMI value. At this time, the weight and height can be freely changed, and the BMI value will be automatically calculated according to the changed weight and height.

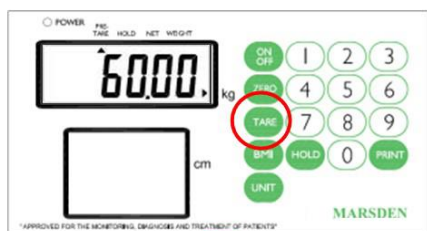


Press the BMI button to return to normal weighing mode.

## Tare and Pre-Set Tare Functions



Press TARE for three seconds to enter Pre-set Tare setting mode.

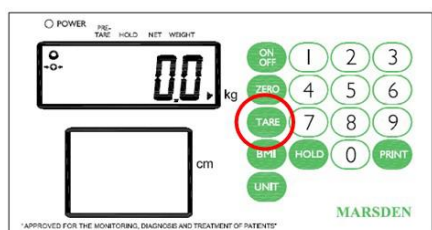


The display will show the last pre-set tare entered and the extreme left digit will flash.

Enter the pre-set tare value by using the numeric buttons, then press TARE again to confirm the value.



Press ZERO to return to normal weighing mode.



To use the Tare function, add the item you wish to tare off to the scale, and press TARE. The display will show zero, and then a minus number when the item is removed from the scale.

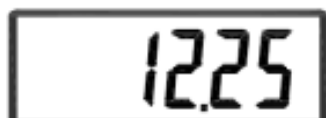
## Setting the Date

Press the HOLD key for three seconds to access the time setting mode. The time period digit that is flashing can be changed by entering the appropriate number from the numeric key pad. The time period to be edited is selected by pressing the HOLD key.

E.g. To input 25 December 2008, 8:00 a.m.:



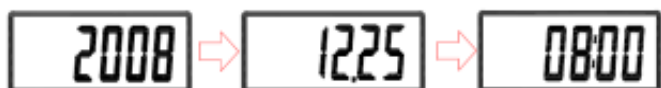
Enter the year. Press HOLD to confirm and access the date editing field.



Enter the date. E.g. "12.25" for December 25th. Press HOLD to confirm and access the time clock editing field.



Enter the time (24 hour clock only).



Press HOLD and the display shows:  
YYYY→MM.DD→HH:SS



Press HOLD to return to normal weighing mode.

## Using the Scale with a Printer

An optional Marsden external thermal printer (model TP-2100) is available for all models. When the printer is fitted, the patient's weight, height and BMI result can be printed.

Once the person has been weighed and their BMI calculated, simply press PRINT to produce the following ticket:

<b>GROSS WEIGHT</b>	<b>60.00kg</b>
<b>TARE WEIGHT</b>	<b>30.00kg</b>
<b>NET WEIGHT</b>	<b>30.00kg</b>
<b>PATIENT HEIGHT</b>	<b>100.0cm</b>
<b>PATIENT B.M.I</b>	<b>37.5</b>
<b>29/12/2008 17:00</b>	

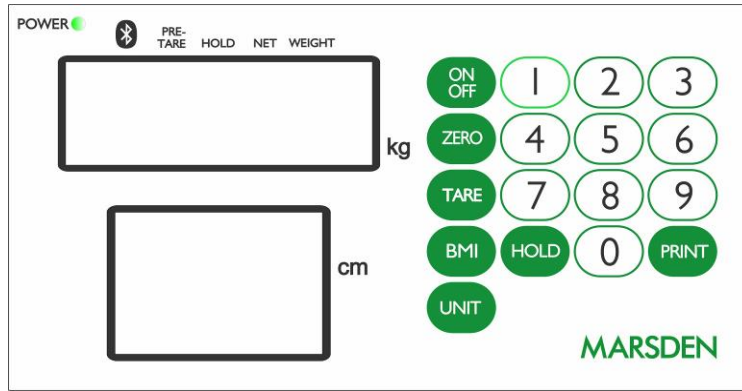
## Connecting the TP-2100 Thermal Printer



Plug the cable to the printer, and then connect its 9D connector to the indicator.

# Using the Scale with Bluetooth

If your scale has Bluetooth connectivity, the universal Bluetooth symbol will be on the main indicator display.



## Bluetooth Connection

A OFF

Long press the ZERO button for three seconds to enter the Setting mode and then display the A-OFF menu.

bluEt

Press TARE twice, and then press HOLD once to enter the Bluetooth setting mode.

On ← → OFF

Using the HOLD button, select "ON" (enable) or "OFF" (disable).

Press TARE to confirm the setting.

**Note: Disabling the Bluetooth function when not in use will reduce battery power consumption.**

bluEt

Display the "bluEt" menu. Press TARE once.

End

Press HOLD to return to normal mode.

Search for the scale in your computer or device's Bluetooth settings (procedure may vary depending on device or system)

The scale will appear on the Bluetooth device list as "**MARSDEN BT**".

Connect your device to "MARSDEN BT", and the scale is ready to transmit data wirelessly via Bluetooth.

# EMC Guidance and Manufacturer's Declaration

## Guidance and manufacturer's declaration – electromagnetic emissions.

The M-560 is intended for use in the electromagnetic environment specified below. The customer or user of this scale should ensure that it is used in such environment.

<b>Emission Test</b>	<b>Compliance</b>	<b>Electromagnetic environment-guidance</b>
RF emissions CISPR 11	Group 1	This scale uses RF energy only for its internal function. Therefore, its RF emissions are very low and not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	This scale is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations/flicker emissions IEC 61000-3-3	Compliance	

## Guidance and manufacturer's declaration – electromagnetic immunity.

The M-560 is intended for use in the electromagnetic environment specified below. The customer or the user of this scale should ensure that it is used in such an environment.

<b>Immunity Test</b>	<b>IEC 60601 Test Level</b>	<b>Compliance Level</b>	<b>Electromagnetic Environment Guidance</b>
Electrostatic discharge (ESD) IEC 61000-4-2	$\pm 6$ kV contact $\pm 8$ kV air	$\pm 6$ kV contact $\pm 8$ kV air	Floors should be wood, cement or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical fast transient/burst IEC 61000-4-4	$\pm 2$ kV for power supply lines +1 kV for input/output lines	$\pm 2$ kV for power supply lines not applicable	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	$\pm 1$ kV line(s) to line(s) $\pm 2$ kV line(s) to earth	$\pm 1$ kV differential mode not applicable	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	<5% UT (>95% dip in UT) for 0.5 cycle 40% UT (60% dip in UT) for 5 cycles 70% UT (30% dip in UT) for 25 cycles <5% UT (>95% dip in UT) for	<5% UT (95% dip in UT) for 0.5 cycle 40% UT (60% dip in UT) for 5 cycles 70% UT (30% dip in UT) for 25 cycles <5% UT (>95% dip in UT) for	Mains power quality should be that of a typical commercial or hospital environment. If the user of this scale requires continued operation during power mains interruptions, it is


	5s	5s	recommended that this scale is powered from an uninterruptable power supply or a battery.
Power frequency (50/60 Hz) magnetic field IEC 61000-4-8	3 A/m	3 A/m	The scale's power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
Note UT is the A.C mains voltage prior to application of the test level.			

### Guidance and manufacturer's declaration – electromagnetic immunity.

This scale is intended for use in the electromagnetic environment specified below. The customer or the user of the scale should ensure that it is used in such an environment.

Immunity Test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Conducted RF IEC 61000-4-6	3 Vrms 150 KHz to 80 MHz	3 Vrms	<p>Portable and mobile RF communications equipment should be used no closer to any part of the scale including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</p> <p><b>Recommended separation distance:</b>  <math>d = 1,2 \sqrt{P}</math>  <math>d = 1,2 \sqrt{P}</math> 80MHz to 800 MHz  <math>d = 2,3 \sqrt{P}</math> 800MHz to 2,5 GHz</p> <p>Where <math>P</math> is the maximum output power rating of the transmitter in watts (w) according to the transmitter manufacturer and <math>d</math> is the recommended separation distance in meters (m).            Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, should be less than the compliance level in each frequency range.</p> <p>Interference may occur in the vicinity of equipment marked</p>
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2,5 GHz	3 V/m	



			with the following symbol: 
NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.			
NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.			
<p>A) Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the scale is used exceeds the application RF compliance level above, the scale should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the scale.</p> <p>B) Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.</p>			

**Recommended separation distance between portable and mobile RF communications equipment and the M-560.**


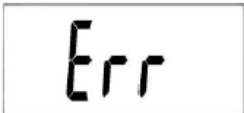





This scale is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the scale can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the scale as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter	Separation distance according to frequency of transmitter m		
	150 kHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2,5 GHz
W	$d = 1,2\sqrt{P}$	$d = 1,2\sqrt{P}$	$d = 2,3\sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23


For transmitters rated at a maximum output power not listed above, the recommended separation distance  $d$  in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where  $p$  is the maximum output rating of the transmitter in watts (w) according to the transmitter manufacturer.

NOTE1) At 80 MHz and 800 MHz, the separation distance for the high frequency range applies.  
NOTE2) These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

## Error Messages

<p>Low Battery</p> <p>The scale's alkaline AA type batteries are flat; please replace the batteries.</p>	
<p>Overload</p> <p>This indicates that the scale's load sensor(s) have been overloaded. Reduce the loading and retry.</p>	
<p>Counting Error</p> <ol style="list-style-type: none"> <li>1. The signal from the load cells is too high. Please remove any weight from the scale and try to power on again. If the scale continues to show the error message, it indicates a fault with the electronics or wiring.</li> <li>2. The signal from the load cells is too low. Please remove any weight from the scale and try again. If the scale continues to show the error message, it indicates a fault with the electronics or wiring.</li> </ol>	 
<p>High/Low Zero Count</p> <ol style="list-style-type: none"> <li>1. The scale is above its zero range. Please remove any weight from the scale and power on again. If the scale continues to show the error message, it indicates a fault with the electronics.</li> <li>2. The scale is below its zero range. Check there is nothing jammed underneath the scale and power on again. If the scale continues to show the error message, it indicates a fault with the electronics.</li> </ol>	 
<p>EEPROM Error</p> <p>This indicates there is a fault with the scale's software and is normally caused by a fault with the load cell or wiring. Contact your local service representative.</p>	

# Manufacturer's Declaration of Conformity

	2014/31/EU Non-automatic Weighing Instruments Directive
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Manufactured by:



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Accuracy Assured

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